## DOTHILL PRIMARY SCHOOL

Severn Drive, Wellington, Telford, Shropshire, TF1 3JB Telephone 01952 386870

Head Teacher: Becca Butler



20th December 2019

Dear Parents/Carers

Further to the letter from Mrs Maltby and Mrs Renshaw dated 13<sup>th</sup> December 2019, please find enclosed your cheque refund for the Young Voices tickets you ordered.

I am very frustrated with the confusion and disappointment that Young Voices have caused us this year in the management of ticket sales to schools. Behind the scenes we have been working endlessly to support you in getting tickets and have made our frustration known to the Young Voices team.

We have now been informed that from today some additional tickets have been made available by the Arena on the "Show-Deck" priced at £24.00 each. You can now book tickets directly by ringing the following number: Birmingham Arena - 0844 338 8000 / Disabled Access Enquiries - 0800 640 5001.

Once again I'm really sorry for the situation in which we find ourselves and I apologise on their behalf.

Best wishes.

Becca Butler Head Teacher

Enc: cheque refund





