

Artificial Intelligence (AI) Policy

AI-25 v1.2

1. Introduction and Purpose



AI - the ability of a digital computer or computer-controlled robot to perform tasks commonly associated with intelligent beings.

- 1.1 There are clear benefits and risks associated with processing data (including voice data) using AI solutions/technologies.
- 1.2 Dothill School is committed to taking a risk-based approach to the implementation and use of IA. This means:
 - Assessing the risks to the rights and freedoms of individuals (students, parents and staff) that may arise when using AI
 - Implementing appropriate and proportionate technical and organisational measures to mitigate these risks.

- 1.3 This policy is written to ensure that the use of AI is compliant with all applicable laws, regulations and school policies. It supports the ethical and moral use of AI under the school's instruction.
- 1.4 This policy provides a framework for the use of AI solutions/technology by school employees (whether temporary or permanent), Governors, contractors, agents, vendors and anyone else processing information in pursuit of the school's teaching and learning activities.
- 1.5 Given the pace of IA development, this policy will be continually developed to ensure it mirrors legislative/regulatory requirements and best practice.

2. Use of Al

2.1 The use of AI solutions/technologies should always support the school's values and objectives.

The school's use of AI must:

- Promote fairness
- Avoid bias
- Prevent discrimination
- Promote equal treatment
- 2.2 Schools that are considering the use of AI should engage with internal stakeholders as part of their due diligence. As a minimum, their IDT support and Data Protection Officer should be consulted on all AI projects.
- 2.3 In the feasibility stage of plans to use AI, the school must consider the relevant governance requirements, any provider practices if 'off the shelf' applications and/or technologies are procured, copyright, confidentiality, disclosure, accuracy and potential integration with other tools.
- 2.4 The AI solution should have appropriate logging and auditing mechanisms in place to capture activities related to AI usage.

3. Governance Requirements for Using AI

- 3.1 Any stakeholder looking to use/implement an AI solution/technology must be fully aware of the school's policies and procedures relating to data and associated legal and regulatory requirements. As a minimum the stakeholder must have a good understanding of the requirements detailed in the following documents:
 - Data Protection Policy
 - Information Security Policy
 - Records Management Policy
 - Information Sharing Policy
 - Information Retention Schedule

In addition, schools must also understand and comply with the following legal and regulatory requirements:

- UK Data Protection Act / GDPR 2018
- DfE Guidance on AI in Education
- 3.2 The risks associated with the introduction and use of an AI solution/technology need to be assessed and managed. To assist in the identification, mitigation and management of AI associated risks, the school intending to use AI must complete:
 - General AI Risk Assessment
 - Al Data Protection Impact Assessment

Templates for these assessments can be provided by the Data Protection Officer.

Both assessments require approval before the school implements the AI solution/technology.

4. Responsibilities

- 4.1 Each stakeholder in school has responsibilities in relation to the use of AI, see below:
 - Governors approve the AI policy
 - Headteacher and Senior Leadership Team ensure staff comply with AI Policy
 - Staff use professional judgement and comply with AI policy

5. Supplier/Vendor

5.1 Where a school looks to procure AI solutions/technology, engagement should be established with the relevant senior management, Data Protection Officer and developers/vendors.

6. Copyright Considerations

- 6.1 Copyright law must be complied with when using Al.
- 6.2 All must not be used for generating content that infringes upon the intellectual property rights of others, including but not limited to copyrighted materials. If the school is unsure as to whether the intended use of IA may infringe copyright they should contact their legal support.

7. Accuracy of Al Output

- 7.1 Information produced by using AI solution/technology must be reviewed for accuracy prior to sharing/using the information. AI MUST never be used without a human check taking place.
- 7.2 If the school has any doubt about the accuracy of AI output then the AI solutions/ technology should not be used.

8. Confidentiality

- 8.1 Personal and confidential information must not be processed using public AI solutions such as ChatGPT, as this may enter the public domain.
- 8.2 If the school is planning to use a non-public AI solution, and this will include processing personal data, then as a minimum an AI Data Protection Impact Assessment and General Risk Assessment must be completed.
- 8.3 Any processing of personal data using an AI solution must comply with the principles of the UK Data Protection Act/GDPR 2018.

9. Disclosure and Transparency

9.1 If AI is used to create content, the content should be disclosed as containing AI generated information. Any documents and/or publications that include AI generated content should include a statement to make this clear to the reader, an example statement is detailed below:

Note: This document contains content generated by Artificial Intelligence (AI). AI generated content has been reviewed by the author for accuracy and edited/revised where necessary. The author takes responsibility for this content.

10. Integration with Other Tools

- 10.1 API and plugin tools enable access to AI and extended functionality for other services. Schools planning to integrate AI should follow Open AI's <u>Safety Best Practices</u>:
 - Adversarial testing testing AI should include typical scenarios as well as tests to 'break' the system
 - Human in the loop (HITL) a person should review Al output before it is used more widely
 - Prompt engineering reduces the chance of producing undesired content
 - **Know your customer (NYC)** All users should have to register to use the Al solution and have a unique use rid
 - Constrain user input and limit output tokens limiting the amount and type of input/output can reduce the likelihood of misuse/error
 - Allow users to report issues a mechanism should be available to allow AI users to log concerns they have while using the AI solution
 - **Understand and communicate limitations** consider whether the AI solution has limitations that could create offensive and/or discriminatory content
 - End-user IDs the use of unique user IDs can help detect improper use of AI
- 10.2 Any relevant API and plugin tools must be rigorously tested for:

- **Moderation** Al handles inappropriate input that can be categorised as hate, discriminatory, threatening, etc
- Factual responses establish a ground of truth for the API and review responses against this

11. Al Risks

- 11.1 The use of AI carries inherent risks. Before AI solution/technology is implemented, a thorough risk assessment should be completed. See 3.2 for what assessments are required.
- 11.2 Each new IA project will have its own context, data flows, output requirements and therefore needs to be assessed individually against the core requirements of this policy. The completion of the General Risk Assessment and AI Data Protection Impact Assessment will assist the school to manage each AI project.

12. Compliance with Legal and Regulatory Requirements

- 12.1 Data processed by public facing AI solutions may enter the public domain resulting in potential personal data breaches, breaches of confidentiality and/or compromising intellectual property.
- 12.2 Schools using AI solutions/technology must ensure that this use complies with all applicable laws, regulations and school polices at all times.
- 12.3 Unauthorised use of copyrighted material or the creation of content that infringes on the intellectual property of others is strictly prohibited.

13. Bias and Discrimination

13.1 Some AI solutions may use and/or generate biased, discriminatory or offensive content.

Therefore, schools using AI need to understand this and ensure any AI output is comprehensively checked by a human to ensure biased, discriminatory or offensive content can be censored/removed.

14. Security

- 14.1 The school is committed to protecting the confidentiality, integrity and availability of its data.
- 14.2 Al solutions may store personal, sensitive and/or confidential information which could be at the risk of disclosure due to the AI technology being hacked.
- 14.3 Schools looking to use AI solutions must ensure that the relevant technology in place is secure. Technical controls must be commensurate with the level of risk associated with the information being processed by the AI solution.

- 14.4 Where the AI solution processes personal data, the school must investigate whether this data can be anonymised. Data minimisation and privacy by design must be employed.
- 14.5 Any data processed by an AI solution should be encrypted in transit and at rest.
- 14.6 The AI solution should have the appropriate security accreditations such as ISO27001, Cyber Essentials+, etc. If the solution uses cloud computing then this should comply with the NCSC 14 Principles of Cloud Computing.
- 14.7 Schools should check the level of security of any proposed AI solution with their IT Support and Data Protection Officer.

15. Data Sovereignty and Protection

- 15.1 Many AI solutions will be hosted internationally. However, under data sovereignty rules any information created or collected in the originating country will remain under the jurisdiction of that country's laws.
- 15.2 Any AI solution used should be checked for its data sovereignty practices prior to use. If the practices cannot be determined then schools should contact their IT support and/or Data Protection Officer for further advice.

16. Training and Awareness

16.1 All users of AI solutions must receive training on the responsible and secure use of AI. This training should cover topics such as ethical considerations, risk management, security and compliance requirements.

17. Compliance

- 17.1 This policy applies to all school uses of AI solutions/technology.
- 17.2 Any suspected or confirmed security incidents related to AI usage must be reported to the Data Protection Officer.
- 17.3 Failure to comply with this policy may result in disciplinary action being taken.

18. Review

18.1 This policy will be reviewed periodically and updated where necessary to ensure ongoing compliance with all relevant legislation, regulations, other school policies and best practice.

Document Version Control

Version	Date	Author	Sent To	Comments
1.1	06/11/24	R Montgomery	Schools/Academies	Creation of policy based on SOCITM template.
1.2	November 2025	R Montgomery (DPO)	Schools	Update of previous policy incorporating latest best practice