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**BAKER & SON**  
**SCHOOLWEAR**

## Shop Re Opening

From the 1<sup>st</sup> June our plan is to re open our retail outlet in Wellington, Telford. To ensure that we are able to operate in a safe and controlled environment we will be implementing the following changes this summer.

The main entrance to the store will be now through our rear entrance located off the parade (next to Midnights nightclub) This will allow us to operate a one way system exiting the shop from the front door onto the high street.

The store will be operating an appointment only system from the 1<sup>st</sup> June. These slots are available to book online through our website, facebook page, bakerandsonschoolwear.booksy.com or the Booksy app can be downloaded onto your smart phone and search for Baker and Son Schoolwear. No entry will be allowed without a prior booking This system will go live on Friday 29<sup>th</sup> May once we have confirmation, we can re-open.

Our opening hours during June and July will be Monday- Saturday 9am – 4.30pm. During August will be operating extended opening hours. 8am – 7.30pm.

Only two customers will be allowed instore per booking with a total of 10 customers allowed in store at any one time. If you need to shop for more than one child a separate booking will need to be made.

There is plenty of capacity of appointments for everyone to have throughout June, July and August to purchase your childs uniform. We hope everyone will be sensible and respectful when making a appointment and not to make unnecessary appointments. Bookings will be cancelled from the system if we believe that appointment slots are being misused.

Masks, gloves and hand sanitizer will be at the entrance of the shop, The hand sanitizer must be used before entering the store.

Following government advice, clothing will not be allowed to be tried on in store and changing rooms will be closed. Tape measures will be available instore to use, which will be cleaned and sanitized after every use.

If clothing needs to be exchanged once they've been tried on at home, there will be an exchange station at the new entrance using a separate queue. A member of staff will assist you, no appointment is required to exchange items.

If you require a refund, we would ask where possible to return these once schools have started back in September.

For anyone who is confident with sizing and only requires a bigger size we would request if possible to purchase these items using our website [www.bakerandsonschoolwear.co.uk](http://www.bakerandsonschoolwear.co.uk)

We anticipate we may encounter stock issues from manufactures this summer due to the pandemic. We will work tirelessly to ensure minimum impact to our customers. If there is an item out of stock, we will take your order instore and post to you when it comes back in stock.

Finally we'd like to thank you for your continued support and understanding during this extremely difficult period for everyone.

From myself and all the staff , we look forward to welcoming you back into our shop.

